



Hunter's Ambulance Service, Inc. Operational Plan

2011 Travelers Championship TPC at River Highlands

EMS Transportation and Response
June 20th-June 26th

St Francis Medical Trailer Phone Number:

**To be determined
To be determined**

Hunter's Ambulance EMS Telecommunication Center:

203-514-5150

SUBJECT: Professional Golf Tournament		
Issue Date: 6/20/10	Effective Date: 6/26/10	Distribution: See Below

Mission Statement: Hunter's Ambulance will provide transport for patients evaluated and treated by St. Francis Medical Center personnel or first responders to the Travelers Championship (TC). PSA agreements are in place with Cromwell Fire Department and Middlesex Hospital Paramedic's. Hunter's Ambulance Personnel will be subordinate to the St. Francis Medical and First Responder/ Cromwell Fire Personnel. Coverage is to include the Golf Course grounds, parking areas and the private homes surrounding the River Highlands Course. Any response will be directed by the St. Francis Medical Center personnel who will act as the medical site command for this event.

Scope of Service:

Stand By Services

Hunter's will be providing one (1) dedicated Advanced Life Support level ambulance to the medical station if available a Basic Life Support ambulance will also be staged on site or in the vicinity of the Tournament. The hours of standby will be from 07:00-19:00hrs daily throughout the tournament. Upon arriving crews should check in with the Medical Trailer and park as directed. If the standby ambulance leaves it will be replaced by another available Hunter's resource paramedic if possible.

One (1) additional on-duty ambulance (BLS, IV, P or Supervisor) will be placed at the tournament as available based on Hunter's status of operations on Monday, June 20th

through Sunday June 26th. Care should be taken to avoid constant traveling in and out of the course area by our vehicles. On duty vehicles may be staged outside the main entrance in order to avoid traffic congestion allowing for easier deployment.

Request for ALS or Additional BLS/ALS Resources

When patients are initially triaged and the determination is that ALS may be needed a call to Hunter's EMS Dispatch center is to be made immediately. An ALS ambulance shall be deployed this may be the standby ambulance or other ALS unit as determined by Hunter's dispatch and patient condition. If a Hunter's ALS ambulance is not available, the local PSA R-5 Middlesex Hospital Paramedics will be requested through KX and will rendezvous with a BLS Unit.

Additional units can be requested to the area to stage when multiple patients are being evaluated.

Should no community ALS resources be available, St. Francis authorized ALS personnel may accompany Hunter's BLS ambulance.

Cromwell Fire Ambulance (BLS-PSA for Cromwell) shall also be considered for emergency transport should Hunter's/St. Francis require additional resources.

Absolutely no sirens are to be used inside the Golf Club Road area.

Communications routine operations involving TC Standby: Standby vehicles shall use the Hunter's MCI channel (Sub set of "Haddam" frequency) for communications with the Hunter's telecommunications center and in coming Hunter's Ambulances. This can be accessed both from the mobile vehicle radio and the portable radio by using the right arrow after locking into the Haddam frequency (frequency 1).

Directions

Enter from Golf Club Rd to Highland Green to Highland Crossing take 2nd drive way on right and the medical trailer should be located on the left. (Refer to attached maps)

Medical Care:

St Francis Medical Center is responsible for the medical care at the tournament. St. Francis Medical Center sponsored EMS first responders will be staffing the medical stations at the 1st, 6th, and 12th greens and are responsible for providing medical care on the course and patient transport to the medical trailer.

Hunter's personnel may assist the medical staff with preparing a patient for transport and continued care to the designated receiving facility.

Replacement of Hunter's units should be as immediate as possible based on company operations. We must attempt to maintain an ambulance at the tournament at all times. **If in the event we *do not* have an ambulance at the event (medical trailer) for greater**

than thirty (30) minutes, telecommunications will notify the on duty EMS Operations Coordinator, as well as the Manager on Duty (MOD).

If additional resources are needed by non-paramedic units responding to or transporting out of the tournament, the closest available Hunter's paramedic unit or Middlesex Hospital paramedic unit should be utilized.

If additional BLS ambulances are needed to respond to the event after 19:00hrs notify Cromwell Fire and request their ambulance.

Medical Control:

Hunter's Ambulance EMT's/Paramedics will function under their current medical control guidelines and protocols. St. Francis Medical Center may give medical control directives prior to transport for transports going into St. Francis Medical Center as long as they fall within current protocols authorized by MidState Medical Center. If orders that are **not** covered in MidState Medical Center ALS protocols are given by an on-site physician, the Hunter's paramedic must make the physician aware of this and seek a medical staff member sponsored by St. Francis Medical Center to ride in and monitor the procedure or medication.

911/Private calls to homes within the tournament area:

Due to the traffic in the area the medical staff/ first responders from St Francis or designee will respond as first responders, Cromwell Fire Department will respond to all of the private homes surrounding the TPC River Highlands facility WITH THE EXCEPTION OF THE FOLLOWING:

Streets within the tournament area:

Golf Club Road
Belhaven
Field Rd
Heatherwood Green
 Upper Heatherwood
 Lower Heatherwood
Highland Greens
Highland Crossings
Lyme Regis
Meadow Road
Ridge Road
Thainstone
Thistle Down

(Remember not to use lights and sirens in the area of the course)

Multiple patient incidents:

Multiple patients will be triaged by the first responder/ medical staff on scene. The designated crew must make early notification and continued communication to Hunter's dispatch on scene when the possibility exists for multiple patients (3 or more) exists.

Mass Casualty Incidents (MCI)-

Section I-

If an incident occurs that requires the opening of a Unified Command, the following people will be notified: On Duty Operations Coordinator(s), Director of Operations, Manager on Duty, Senior Operations Coordinators, Telecommunications Coordinator and Quality Assurance Coordinator by using an MCI LCP page.

Section II-

Hunter's Unified Command Post representative will report to the Police Trailer at the Tournament. Communications will be switched to the Command Frequency which will be a separate distinctive frequency added to the portable radios those listed in section I. Mutual aide will be requested by the Central Medical Emergency Dispatch (C-Med) system once available Hunter's resources are depleted upon request of the St. Francis EMS command on site.

Communication Unified Command:

All radio communications under Unified Command will consist of plain language, no 10 codes or jargon should be used.

Staging Location: In the event of an MCI, staging of vehicles and personnel will be done first at the corner of Golf Club and Field Rd. The 2nd location will be at Goodrich and Main St. Employees are to remain with their vehicles until directed by unified command or designee.

Life Star: The preplanned landing zone (LZ) for an incident requiring Air Ambulance is the area of the Gardner Field which is a bean field to the left of Golf Club Rd. Cromwell Fire will set up the LZ. Any transportation of Air Medical Personnel or equipment will be coordinated by Cromwell Fire Department or designee.

Distribution List:

St Francis Medical Center
Cpt. Roy Nelson Cromwell Police Department
Chief Stephen Pendl Cromwell Fire
David Lowell
Mike Lois
Tony Marcinak
Roxann Heath
William McGovern
Hunters Operation Coordinators
Transportation Supervisors
Telecommunications Center
Hunters EMS Field Staff



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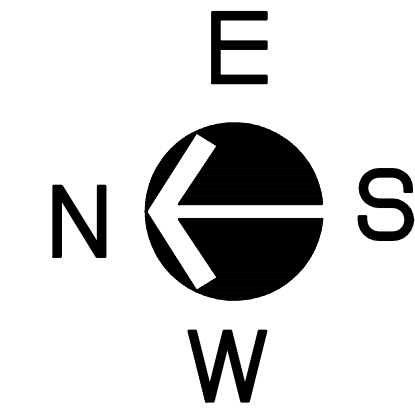
 Cromwell, CT



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CONNECTICUT RIVER



2010 TRAVELERS CHAMPIONSHIP / TPC RIVER HIGHLANDS

SITE PLAN
T.P.C. OF CONNECTICUT
CROMWELL, CONNECTICUT

No.	Description	Date

Job No.:
Date: 02/25/10
Drawn:
Scale: NOT TO SCALE
1
of 1

