



When an emergency happens, stay calm and dial 9-1-1. Here are some things the 9-1-1 operator needs to know:

- (1) What the emergency is.
- (2) Your name.
- (3) The address where you are.
- (4) The phone number where you are.

Don't hang up until the operator tells you to. Wait for the ambulance so you can direct the EMS workers.

