

Remember the four Cs for registering!

Clean—Clean the Pyxis® BioID fingerprint identification system (“scanner”) according to label instructions:



Yellow Cleaning Label

Clean with tape only.



Green Cleaning Label

Clean with disinfectants only. Do not use tape.

Cover—Cover the scanner completely with your finger.

Contrast—Apply firm, even finger pressure when scanning.

Core—Center fingerprint core on the scanner lens.



If you get a Failed Login message, also check for:

- Cold fingers—Warm your finger before scanning.
- Dirt on finger—Wash your hands before scanning.
- Dry or cracked skin—Use skin moisturizer before scanning.
- If you still get a Failed Login message, reregister using the four Cs above.